


DORA Lead Manager

 Self-study
Online instructor-led
Modality

 English
Language

 5 days
Duration






Master the implementation and leadership of digital operational resilience in financial institutions with the PECB Certified DORA Lead Manager course. In 5 days, you'll gain the skills to manage ICT risk, handle incident response, oversee third-party providers, and ensure full compliance with the Digital Operational Resilience Act (DORA) — which is applicable as of 17 January 2025.

This course provides practical strategies, real-world scenarios, and structured guidance for implementing DORA's five pillars of resilience. Upon passing the exam, you'll earn the PECB Certified DORA Lead Manager credential — establishing your credibility in ensuring regulatory compliance and operational resilience across financial services.

Learning Objectives

By the end of the course, you will be able to:

-  Understand the purpose of DORA and interpret its requirements
-  Understand the fundamentals of ICT risk management, incident management, and operational resilience
-  Prepare and plan the implementation of DORA requirements

- ✓ Implement the five main pillars to enhance resilience in accordance with DORA
- ✓ Review and continually improve digital operational resilience

• Who Should Attend?

- 🔍 Executives and decision-makers in financial institutions
- 👤 Compliance officers and risk managers
- 🛡️ IT professionals and ICT service managers
- 📁 Legal, regulatory, and governance specialists
- 🌐 Consultants and advisors in cybersecurity or financial regulation

• What's Included?

- 📖 450+ pages of training content, best practices, and practical exercises
- 📄 Certification and exam fees included
- 🏆 Course completion attestation, granting 31 CPD credits.

• Course Agenda

Day 1 | Introduction to the concepts and requirements of DORA

- Training course objectives and structure
- Overview of the Digital Operational Resilience Act (DORA)
- Fundamental concepts of ICT risk management and digital operational resilience
- Preparing and planning for DORA project implementation
- Governance and organization

Day 2 | ICT-related risk and incident management

- ICT risk management
- ICT-related incident management and reporting

Day 3 | ICT third-party risk management and information sharing

- Digital operational resilience testing
- Managing ICT third-party risks
- The Oversight Framework and the Lead Overseer
- Information and intelligence sharing

Day 4 | Review and continual improvement

- Training and awareness
- Competent authorities
- Monitoring, measurement, analysis, and evaluation
- Internal audit and management review
- Continual improvement
- Closing of the training course


Day 5 | Certification exam

Certification & Exam

Certification Prerequisites

After successfully completing the exam, you can apply for one of the credentials shown on the table below. You will receive a certificate once you fulfill all the requirements of the selected credential.


	PECB Certified DORA Provisional Manager	PECB Certified DORA Manager	PECB Certified DORA Lead Manager	PECB Certified DORA Senior Lead Manager	Other requirements
General Work Experience	None	2 Years	5 Years	10 years	Signing the PECB Code of Ethics
ICT risk management experience	None	1 year	2 Years	7 years	
Hours of ICT risk management activities	None	200 hours	300 hours	1000 hours	

 **Exam:** 3 hours

It covers the following competency domains:

- Domain 1** | Fundamental concepts of ICT risk management and digital operational resilience.
- Domain 2** | Preparing and planning for DORA project implementation.
- Domain 3** | ICT risk and ICT-related incident management.
- Domain 4** | Digital operational resilience testing and ICT third-party risk management.
- Domain 5** | Review and continual improvement.

 **Retake:** Free retake within 12 months if needed

 **Maintenance Fee:** First year included; fees applies from second year. Pay \$120/year or save 10% by paying three years upfront.