



# ISO 27035 Lead Incident Manager

 Online instructor-led  
Self-study  
Modality

 English  
Spanish  
Language

 5 days  
Duration





Master the implementation and management of information security incident processes with the ISO/IEC 27035 Lead Incident Manager course. In just 5 days, you'll acquire the skills to detect, assess, respond to, and report security incidents — helping organisations reduce risks and safeguard critical information assets.

Aligned with ISO/IEC 27001, ISO/IEC 27005, and other related standards, this course provides practical tools for designing and managing effective incident response plans and teams. After passing the exam, you'll be eligible for the PECB Certified ISO/IEC 27035 Lead Incident Manager credential — proof of your ability to lead incident management operations strategically and efficiently.

## Learning Objectives

By the end of this training course, you will be able to:

-  Explain the fundamental principles of incident management
-  Develop and implement effective incident response plans tailored to the organisation's needs

- ✓ Conduct risk assessments to identify potential threats and vulnerabilities within an organization
- ✓ Apply best practices from international standards to improve the efficiency and effectiveness of incident response efforts
- ✓ Conduct post-incident analysis and identify lessons learned

## Who Should Attend?

- 🔍 Managers or consultants seeking to expand their knowledge of information security incident management
- 👤 Professionals aiming to establish and manage effective Incident Response Teams (IRTs)
- 🛡️ IT professionals and security risk managers improving incident handling capabilities
- 📖 Members of incident response teams
- 🔧 Incident response coordinators or roles with responsibilities in incident handling and response

## What's Included?

- 📖 450+ pages of course content, exercises, case studies, and quizzes
- 📄 Certification and exam fees included
- 🏆 Course completion attestation, granting 31 CPD credits.

## Course Agenda

### Day 1 | Introduction to Information Security Incident Management and ISO/IEC 27035

- Training course objectives and structure
- Standards and regulatory frameworks
- Fundamental concepts of incident management
- Information security incident management
- Context establishment
- Policies and procedures

**Day 2 |** Designing and preparing an Information Security Incident Management plan

- Risk management
- Incident management plan
- Incident management team
- Internal and external relationships
- Technical and other support
- Information security incident awareness and training

**Day 3 |** Detecting and reporting information security incidents

- Testing
- Monitor systems and networks
- Detect and alert
- Information collection for incidents
- Report information security events
- Information security event assessment

**Day 4 |** Monitoring and continual improvement of the information security incident management process

- Resolve information security incidents
- Containment, eradication, and recovery
- Lessons learned
- Monitoring, measurement, analysis, and evaluation
- Continual improvement
- Closing of the training course

**Day 5 |** Certification Exam.

## • Certification & Exam

### Certification Prerequisites

After passing the exam, you can apply for one of the credentials listed in the table below. You will receive a certification once you fulfill all the requirements of the selected credential.


|   | ISO/IEC 27035 Provisional Incident Manager | ISO/IEC 27035 Incident Manager | ISO/IEC 27035 Lead Incident Manager | ISO/IEC 27035 Senior Lead Incident Manager | Other requirements              |
|---|--|--------------------------------|-------------------------------------|--|---------------------------------|
| General Work Experience                             | None                                       | 2 Years                        | 5 Years                             | 10 years                                   | Signing the PECB Code of Ethics |
| Information security incident management experience | None                                       | 1 year                         | 2 Years                             | 7 years                                    |                                 |
| Incident management project experience              | None                                       | 200 hours                      | 300 hours                           | 1000 hours                                 |                                 |

 **Exam:** 3 hours, taken on Day 5

It covers the following competency domains:

- Domain 1** | Fundamental principles and concepts of Information Security Incident Management.
- Domain 2** | Information security incident management process based on ISO/IEC 27035.
- Domain 3** | Designing and developing an organizational incident management process based on ISO/IEC 27035.
- Domain 4** | Preparing for Information Security incidents and implementing an Incident Management Plan.
- Domain 5** | Implementing incident management processes and managing information security incidents.
- Domain 6** | Improving the incident management processes and activities

 **Retake:** Free retake within 12 months if needed

 **Maintenance Fee:** First year included; fees applies from second year. Pay \$120/year or save 10% by paying three years upfront.